

proudly presents for the  
first time in Pakistan

# GARRY CHOW

LIVE IN PERSON



## RISK PREVENTION CEO AND TOP MANAGEMENT

**Date & Venue:**

27th September 2016 Movenpick Hotel Karachi  
28th September 2016 Royal Palm Lahore

**Workshop Investment:**

- PKR 59,000/- Inclusive of GST

**Course Facilitator:**

### Garry Chow

Mediator | Master Trainer | CEO Coach | Multinational Adviser | Performance Consultant | Writer

Garry Chow is a lawyer who shifted gears from fast car as motoring journalist, to fast company as creative director, to fast mind as certified trainer and coach.

He specialise in Conflict & Emotional Management, Organisational Culture Change Management, and Negotiation Strategies & Persuasive Communication.

Having been in the communications industry for more than 18 years, he develops and customises the transformational trainings and coaching to meet clients' needs.

## ■ Course Overview:

Every CEOs and members of top management have to deals with many urgent and important issues without making much mistakes. Top management team like corporate directors too can – and should – play a much more active role in overseeing risk and avoiding major crises.

Despite all the rhetoric and money invested in risk prevention, risk management is too often treated as a compliance issue that can be answered by drawing up lots of rules and making sure that all employees follow them. Countless of such rules, of course, are practical and do reduce some risks that could brutally harm a company.

This experiential approach to risk prevention is specifically developed by experts and specialists to help corporate management anticipate prepare and embrace peak performance at the workplace by applying such effective techniques and strategies.

## ■ Course Content:

### Icebreaker and Course Objectives

### Managing Conflicts & Office Politics

- Types & Root Cause of it
- Misconceptions
- Management vs Resolution
- Peaceful conflict management
- Success Story in various industries & countries
- Case study: Harvard Project

### Crisis Management in Relations to Media

- Pre- vs Post-Crisis
- Did you see it coming?
- Crisis management essentials
- Speaking to media
- Social media impact
- Group Discussion: Ideal approaches

### Legal Threats & Prevention

- Types of threats & breaches

- Stop Fraud, Not Sales
- Impacts of non-compliance
- Policies & processes efficiency
- Modes of dispute resolution
- Understanding the litigation process
- Common legal implications
- The Devil's Advocate of Kuala Lumpur

### Understanding Behaviours & EQInfluence

- Neuroscience in identify behaviours, skills & motivations
- Intelligence – IQ vs EQ
- Dealing with difficult behaviour
- The hidden gems in people
- Effect of EQ on Work Ethics
- Overtly vs Covertly influence
- The psychological models of individual & group process
- Group exercise

### An Inspirational Closing

## Course Outcome:

At the end of the programme, participants are expected to BE ABLE to:

- Understand how the stakeholder analysis drives the Stakeholder Management Plan
- Determine the value of the communication plan
- Identify the principles of influence and determine an influence strategy

- Identify and evaluate a range of actions that can be used to build stakeholder engagement
- Understand how to assess stakeholder influence and how to plan to address their needs
- Appreciate the value of diplomacy in preventing and resolving conflict

## Who should attend?

- CEOs / MDs / VPs
- Head of Departments

- General Managers
- HR Managers
- Business Team Leaders
- Line Managers
- Project Managers

## Methodology:

- Dynamic and highly-interactive presentations
- Interactive Trainer Facilitation

Course Facilitator:

# Garry Chow

Mediator | Master Trainer | CEO Coach | Multinational Adviser | Performance Consultant | Writer

He is a lawyer who shifted gears from fast car as motoring journalist, to fast company as creative director, to fast mind as certified trainer and coach.

He specialise in Corporate Communication Integrated, Public Relations in Crisis, Organisational Culture Change and Conflict Management. He attained his honours degree in law from University of Wolverhampton, United Kingdom; certificate in business studies from Association of Business Executives and being certified as trainer by PSMB (HRDF), Ministry of Human Resources Malaysia. Garry is a Certified Mediator by Bar Council-Malaysian Mediation Centre.

He is a professional member and Vice President of Malaysian Association of Professional Speakers (MAPS) on top of being a member of Global Speakers Federation (GSF). The PRISM neuroscience brain-mapping practitioner of UK has conducted training for more than 10-years in many countries. He develops and customises the transformational trainings to meet clients' needs.

Garry's enthusiastic and entertaining style enables him to relate easily and effectively to all levels in the workplace. He always captivates his audiences by his subject knowledge, sense of humour and his down-to-earth attitude towards learning and living. An easy, yet credible communication style sees Garry equally as effective in the boardroom as with front-line staff.

In his free time he writes for People's Edge, Cars.My, and other magazines publish by MPH, Inspire magazine by Women Institute of Management (WIM), The Leaders magazine by MyEvents, Yellow Pages for Home by Telekom Malaysia (TM Bhd) and among others.

Being a social conscious citizen he participates in

corporate social responsibility (CSR) activities by assisting the British Graduates Association of Malaysia (BGAM) as an Honorary Treasurer and committee, on top of being a Life Member since 2006. Among others, he is a certified Trainer for Junior Chamber International (JCI), a non-governmental organisation of movement of young national citizenship. A volunteer for Yayasan 1Malaysia in support for unity for the nation and Alumni Ambassador for University of Wolverhampton, United Kingdom.

Assisted as Area Governor of Toastmasters International in 2005-2006 and Past President of Business Network International Chapter 2006-2007. He also trained BNI new members the Members Success Program. Garry participated in United Nations Population Fund (UNFPA) project in 2007-2009. He makes hundreds of people laugh by facilitating laughter yoga since 2002.





# TESTIMONIALS

“His programme is useful for participants at workplace or organisation.”

**Dato Paduka Dr. Anna Tee, Rotary Int'l**

“He's the best conflict and change management coach around.”

**Randy Teh, Ranco Enterprise**

“It helps people like me to manage business better.”

**Fong Koh Fu, First Division Auto Parts (BMW)**

“He is patient and cool (in his coaching).”

**Shuey Lim, Advocates & Solicitors**

“Garry had open my awareness for all the possible 'conflicts' & how I can create opportunities to resolve them. Thank you.”

**Faun Chee Hong, Silverlake Systems**

“Very interesting...taboo for some but he makes it natural.”

**Adrian, Mortgage Broker Sdn Bhd**

“Delegates found him Very Good ... pleased with the contents and concluded his overall presentation as very interesting and clear.”

**Asia Business Forum**

“I've more confidence and able to sleep better after his coaching.”

**Ellis Cheong, Brunfield Group**

“Harmony @ Work is very insightful and needed...”

**Albert Teoh, Malaysia Airline (MAS)**

“Very appropriate and attract attention.”

**Ng Thooi Kem, Ministry of Information Malaysia**

# GARRY'S CLIENTELE



For registration(s) send us your Participants Name,  
Designation email, address & cell numbers  
Also please provide us organization's NTN #

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Cancellation made in the 05 working days to the workshop, no refunds will be given.